

### The Resilience Quotient Inventory™ (RQi™)

The RQi™ is the best-studied and most comprehensive resilience psychometric in the world. It measures beliefs, behaviours and environmental factors that are proven to protect people against stress and burnout. The RQi™ is used in one-to-one coaching, group workshops and team programmes to build resilience and boost performance in the workplace. The RQi™ is trusted by some of the world's most successful organisations, including Microsoft, Johnson & Johnson and Imperial College London.

### **RQi™ Practitioner course**

Qualify as an RQi™ Practitioner by completing our three day certification course. You'll learn how the RQi™ was desiged and tested and how to use the report in one-to-one coaching sessions. RQi™ Practitioners can continue their training to become Master Practitioners, who are qualified to deliver our group workshops and organisational consultancy using the RQi Team Report™.

#### **Course entry requirements**

To attend the RQi™ Practitioner course you must have at least one of the following: (1) significant coaching experience in a professional context (either as an independent consultant or internal performance coach); (2) a recognised coaching qualification, for example a course accredited by the International Coach Federation; (3) BPS Test User (occupational) and/or Specialist in Test Use qualifications or (4) completion of a two-day core coaching skills course delivered by Kirros Consulting.

### 4 reasons to become a qualified RQi™ Practitioner:

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Use the best-tested resilience psychometric on the market



2

Grow your business with a product trusted by some of the world's biggest companies.



3

Gain access to a wealth of coaching tools and techniques from positive psychology



4

Attend free networking events and resilience masterclasses



### As a qualified Practitioner you can use the RQi™ with:

# Individuals/ frontline staff

to help promote resilience, wellbeing and high performance.

#### Senior Executives

to enable leaders to better manage high pressure, major change and crisis situations.

#### **Teams**

to help teams
manage periods
of rapid change,
high pressure and
uncertainty.

#### Future Leaders

to Identify and develop the senior leaders of the future.

### **Accreditation & Fees**

Those who successfully complete the RQi™ Practitioner course can purchase RQi™ Reports from Kirros for use in one-to-one coaching sessions with their clients (according to the Terms and Conditions of an RQi™ Practitioner). The training costs £1,400 +VAT, which includes all support materials and a customisable area on the RQi™ portal to administer questionnaires and distribute reports to customers. As part of the training, participants are given three free RQi™ reports to use for marketing purposes.

### **Wholesale Prices**

All prices exclude VAT. Discounts available for orders of +100 RQi's.

Individual RQi™ Reports	PDF	£60
Individual RQi™ Reports	Printed bound reports	£80
Standard RQi Team Report (<30 people)	PDF	£200
RQi Team Report™ + Executive Summary	PDF	£400
RQi Sub-Scales and Resilience Activities	Card packs	£20

Contact the Kirros team on: +44 (0)800 471 4734 team@kirros.com

# **RQi™ Practitioner Course Outline**

### **Learning Objectives**

- Describe the main factors that impact resilience and wellbeing in the workplace
- Explain how the Resilience Quotient Inventory™ (RQi™) was designed and tested
- Describe what high and low scores on the RQi™ sub-scales mean in behavioural terms
- Undertake one-to-one coaching sessions with the RQi™

Total course length = 3 days





## **Preparation/e-learning**



Before the group workshops, participants are required to complete two e-learning modules and the RQi™ questionnaire. Distance learning is delivered through the RQi™ portal (www.myrqi.com). RQi™ reports are distributed during the workshops.



# **Group Workshop/Webinars**



The group sessions are delivered either as face-to-face (over 2 days) or online (2 1/2 days). The face-to-face workshops run from 09:30 - 16:30. When delivered online, the half-day follow-up is 09:30 - 12:30. During the workshops, delegates learn about the behavioural consequences of high and low scores on different RQi™ sub-scales and how to coach people with an RQi™ Report.

Day 1	Day 2
<ul> <li>Models of stress and resilience</li> <li>High and low scores on the RQi™ subscales: What do they mean in practice?</li> <li>Interpreting different RQi™ reports: What do certain score combinations suggest?</li> <li>Working with clients</li> </ul>	<ul> <li>Core coaching skills</li> <li>Coaching clients with the RQi™, with case studies and video examples</li> <li>Practice coaching in pairs</li> <li>How to use the RQi™ portal</li> </ul>





After the group workshop, participants undertake three coaching sessions (in their own time) with practice clients who have completed an RQi™. This can be with friends, family or colleagues. A self-reflective learning log is completed after each session.



The final stage involves completion of an online multiple-choice exam. The assessment is designed to test your knowledge of the RQi and the client coaching process. The pass mark is 75%.



This course is run by Matthew Critchlow, PhD, Director of Kirros and Visiting Lecturer at the University of Westminster.

### Accreditation as an RQi™ Master Practitioner

RQi<sup>™</sup> Practitioners have the option to continue their training to become Master Practitioners. RQi<sup>™</sup> Master Practitioners are qualified to deliver our group workshops and organisational consultancy using the RQi Team Report<sup>™</sup>.

The investment is £1,600 +VAT, which includes training, ongoing support, access to workshop materials, and 12 free RQi™ profiles.

Annual renewal of the Master Practitioner Licence is £250 +VAT.

