

#### The Resilience Quotient Inventory™ (RQi™)

The RQi™ is the best-studied and most comprehensive resilience psychometric in the world. It measures beliefs, behaviours and environmental factors that are proven to protect people against stress and burnout. The RQi™ is used in one-to-one coaching, group workshops and team programmes to help build resilience and enhance performance in the workplace. The RQi™ is trusted by some of the world's most successful organisations, including Microsoft, Johnson & Johnson and BAE Systems.

## **RQi™ Practitioner course**

You can qualify as an RQi™ Practitioner by completing our 3-day certification course. You'll learn how the RQi™ was designed and tested and how to use the report in one-to-one coaching. RQi™ Practitioners get their own customisable area on the RQi portal (www.myRQi.com) to administer questionnaires and distribute reports.

#### **Course entry requirements**

To attend the RQi™ Practitioner course you must have at least one of the following: (1) significant coaching experience in a professional context (either as an independent consultant or internal performance coach); (2) a recognised coaching qualification, for example a course accredited by the International Coach Federation; (3) BPS Test User (occupational) and/or Specialist in Test Use qualifications or (4) completion of the Kirros 2-day core coaching skills course.

#### 4 reasons to become a qualified RQi™ Practitioner:

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Use the best-tested resilience psychometric on the market.



2

Grow your business with a product trusted by some of the world's biggest companies.



3

Gain access to a wealth of coaching tools and techniques from positive psychology.



4

Attend free networking events and resilience masterclasses.



## As a qualified Practitioner you can use the RQi™ with:

#### Frontline Staff

to help promote resilience, wellbeing and high performance.

# Senior Executives

to enable leaders to better manage high pressure, change and crisis situations.

#### **Future Leaders**

to Identify and develop the senior leaders of the future.

#### **Accreditation & Fees**

RQi™ Practitioners are accredited to use RQi™ Reports in one-to-one coaching sessions with their clients (according to the terms and conditions of an RQi™ Practitioner).

Once accredited, RQi™ Practitioners can purchase RQi™ Reports from Kirros at the wholesale price (right).

The course fee is £1,400 +VAT, which includes all support materials and a customisable area on the RQi™ portal to administer questionnaires and distribute reports to customers.

Contact the Kirros team at: +44 (0)20 8675 9082 team@kirros.com

#### **RQi Report Prices\***

All quoted prices are for the UK and Europe only and exclude VAT. Discounts are available for orders of 100+ RQi's.

Individual RQi™ Report   wholesale*	PDF	£60
Individual RQi™ Report   retail	PDF	£120
Standard RQi Team Report   wholesale	PDF	£200
RQi Team Report™ + Executive Summary	PDF	£400
RQi Sub-Scales and Resilience Techniques	Card packs	£20

The RQi™ wholesale price is only available to independent RQi™ Practitioners. For corporate (in-house) Practitioners, individual RQi™ reports are charged at the standard retail price of £120. An unlimited usage licence is also available. For all price enquiries, including prices outside the UK and Europe, please email: team@kirros.com.

# **RQi™ Practitioner Course Outline**

### **Learning Objectives**

- Describe the main factors that impact resilience and wellbeing in the workplace
- Explain how the Resilience Quotient Inventory™ (RQi™) was designed and tested
- Oescribe what high and low scores on RQi™ sub-scales mean in behavioural terms
- Undertake one-to-one coaching sessions with the RQi™

Total course length = 3 days





## **Preparation/e-learning**



Before the group workshops, participants are required to complete two e-learning modules and the RQi™ questionnaire. Distance learning is delivered through the RQi™ portal (www.myrqi.com). RQi™ reports are distributed during the workshops.



# **Group Workshop/Webinars**



The group sessions are delivered either in-person or online (2 days). The workshops run from 09:30 - 16:30. During these sessions, delegates learn about the behavioural consequences of high and low scores on different RQi™ sub-scales and how to coach people with an RQi™ Report.

Day 1	Day 2
<ul> <li>Models of stress and resilience</li> <li>What high and low scores on RQi™ sub-scales mean in behavioural terms</li> <li>The RQi™ outcome indicators</li> <li>Interpreting a range of RQi score combinations</li> </ul>	<ul> <li>Core coaching skills</li> <li>Coaching clients with the RQi™, with case studies and video examples</li> <li>Practice coaching in pairs</li> <li>Follow-up: How to use the RQi™ portal (instructional videos)</li> </ul>





After the group workshop, participants undertake three coaching sessions (in their own time). This can be with friends, family or colleagues. A self-reflective learning log is completed after each session.



The final stage involves completion of an online multiple-choice exam. The assessment is designed to test your knowledge of the RQi™ and the client coaching process. The pass mark is 75%.



This course is run by Matthew Critchlow, PhD, Director of Kirros and Visiting Lecturer at the University of Westminster.

#### Accreditation as an RQi™ Master Practitioner

RQi™ Practitioners can continue their training to become Master Practitioners and thereby gain access to a range of group workshops designed by Kirros and use the RQi Team Report™ to design bespoke sessions for teams.

The investment is £1,600 +VAT, which includes 3 ½-days of tutor-led training, ongoing support, and access to 20 mini-modules on resilience and wellbeing for group delivery. Download the brochure here: https://bit.ly/RQi-Master-Practitioner-course.

